

COVID-19 OFFICE POLICIES

- Due to **aerosolization restrictions** set in place by the CDC and OSHA, you will notice a few changes during your cleaning appointment.

*We will be hand scaling only, we will not be using the cavitron.

*We will not be using the rubber prophylaxis cup, we will use a toothbrush instead.

*We will not be using the air/water syringe, we will use wet gauze instead.

- When you arrive in the parking lot, please **stay in your car** as our lobby is closed. Please call 320-229-2233 to let us know you have arrived. We will have screening questions for you upon your arrival.
- We will be encouraging **contactless payment** and therefore will discuss with you at check-in the option to pay for your dental appointment by credit card over the phone.
- We are allowing **only the individual with the dental appointment** to enter the office (no additional adults or children that do not have dental appointments are allowed), exceptions can be made for interpreters, PCA's, and infants.
- Patients must wear a mask or cloth face covering **at all times except for when they are having treatment completed**. Interpreters and PCA's must wear a mask or cloth face covering at all times while in the office.
- Upon entering the office, all patients will be required to use **hand sanitizer** and their temperature will be taken. If you have a temperature of 100.4 or higher, your appointment may need to be rescheduled (minimum of 14 days later).
- We will be following **social distancing**. We will do our best to have patients enter and exit the building at separate times.
- We have always strictly followed CDC and OSHA guidelines. New guidelines have been set in place for PPE, disinfecting and cleaning. Therefore you will notice **we have added additional protection** such as: sneeze guards, isolation gowns, face shields, N95 masks, level 3 surgical masks, additional cleaning of frequently touched surfaces and removal of objects that are hard to disinfect (such as magazines, toys and the keurig). We will also have hand sanitizer throughout the office for patient use.

- Due to the **significant cost** of the additional PPE and disinfecting procedures, many dental insurances are now covering a COVID-19 PPE fee. Therefore, we will be submitting this fee to your dental insurance.

*Please know we will do everything we can to get insurance companies to cover these fees.

- We know these have been difficult times for many, and our office will look and flow differently than it did before, but we are working very hard to keep it as **safe** as we can for everyone. We greatly appreciate your patience and understanding as we navigate our new normal during these uncertain times.
- We have missed our dental family and look forward to seeing you again in a **fun and safe** environment!!

I understand the new protocols set in place by Welch Dental Care are for the safety of all staff and patients. I have read and understand the protocols and will follow them to the best of my ability.

Print Name: _____

Sign Name: _____

Date: _____